



Holbeach and East Elloe Hospital

Current Visiting Arrangements

Applies from 22nd February until further notice.

Since the end of December, we have been working behind the scenes to create a COVID-19 secure visiting pod with a floor to ceiling clear screen to enable face to face visits in the safest possible way. We apologise that this has taken longer than anticipated to create and thank you for your continued patience. We are delighted to be able to announce the visiting pod will be open from 22nd February. There will be half an hour visiting slots with gaps in between to allow for thorough cleaning etc and a break at lunch time.

The slots available to book will be as follows:

Monday to Friday

- 10.00am-10:30am
- 11.00am – 11:30am
- 1:30pm -2:00pm
- 2:30pm-3:00pm
- 3:30pm-4pm

Sunday Afternoon (only for those who work full-time please)

- 1:30pm -2:00pm
- 2:30pm-3:00pm
- 3:30pm-4pm

In order to ensure all families get the opportunity to visit, residents will be limited to **1 visit a week** and only close family or friends. Please ensure you follow current guidelines regarding not meeting others outside of your household and only visit with those in your bubble. The visiting pod can accommodate a maximum of two visitors at a time.

You will not be permitted to visit if:

- You have symptoms of COVID-19.
- If you have been in contact with somebody who has symptoms of COVID-19 or has tested positive for COVID-19 in the last 14 days.
- If you feel unwell.
- If there is an 'Outbreak' as residents must remain in their rooms.
- If there is a breach of the rules
- Your relative is in isolation due to a hospital visit etc

Further information

- Visitors will enter by the alternative entrance at the back of the building that will be clearly signposted.
- Visitors will need to sanitise their hands before signing in the attendance book in the visiting pod.
- Those who are visiting loved ones who are bed bound and cannot safely be transferred into a chair unfortunately will not be able to use the visiting pod. If you are unsure if this applies please contact the hospital.
- Children will not be permitted to visit in the pod at this time.
- This appointment system and limit on visiting does not apply to those visiting residents who are thought to be entering their final days of life.
- To make this fair for all please stick to the time slots given as this will enable us to get the most out of the limited time we have. Please be patient with staff as they will have to take on extra cleaning duties to facilitate your visit. Our residents will always come first.
- please email info@holbeach-hospital.org.uk to book your slot. We cannot guarantee a particular slot will be available. Please do not try to book visits more than 2 weeks in advance.
- We appreciate that communication may be difficult in the pod through a plastic screen. As you are only permitted to visit with those in your household you will be able to remove your masks once in the pod if preferred.

Please visit our website regularly for updated advice on visiting. We look forward to seeing you all again and the return of a little normality.